

Ethics and Business Conduct

Every supply management professional is responsible for behaving ethically and actively promoting ethical conduct throughout the supply chain.

Organizations are encouraged to develop, publish and enforce an ethics policy. Supply management ethical standards include:

1. *Impropriety.* Prevent the intent and appearance of unethical or compromising conduct in relationships, actions and communications.
2. *Conflict of Interest.* Ensure that any personal, business and other activities do not conflict with the lawful interests of your employer.
3. *Issues of Influence.* Avoid behaviors or actions that may negatively influence, or appear to influence, supply management decisions.
4. *Responsibilities to Your Employer.* Uphold fiduciary and other responsibilities using reasonable care and granted authority to deliver value to your employer.
5. *Supplier and Customer Relationships.* Promote positive supplier and customer relationships.
6. *Sustainability and Social Responsibility.* Champion social responsibility and sustainability practices in supply management.
7. *Confidential and Proprietary Information.* Protect confidential and proprietary information.
8. *Reciprocity.* Avoid improper reciprocal agreements.
9. *Applicable Laws, Regulations and Trade Agreements.* Know and obey the letter and spirit of laws, regulations and trade agreements applicable to supply management. Also see the Resources section.
10. *Professional Competence.* Develop skills, expand knowledge and conduct business that demonstrates competence and promotes the supply management profession.

Please visit the ISM website at www.ism.ws/sr for a link to the complete ISM *Principles and Standards of Ethical Supply Management Conduct With Guidelines*